

# BLUEFIN PROPERTY MANAGEMENT RENTAL MANAGEMENT AGREEMENT



**PARTIES:** This agreement between \_\_\_\_\_ the owner or legally appointed representative of the premises, hereafter called LANDLORD and **Bluefin Property Management**, hereafter called the BROKER, whereby the LANDLORD appoints the BROKER, its agents, successors, and assigns EXCLUSIVE AGENT to rent, lease, operate, control and manage the following property. LANDLORD affirms that they are the exclusive owners of the premises and all co-owners shall sign this agreement. The LANDLORD hereby states that the premises are not currently for sale and agree to sign a Solvency Statement. NOTE: LANDLORD warrants that the unit to be managed is a legal rental unit, NO Homestead Exemption is being claimed and rental of same will not be in violation of any rules, laws, or ordinances.

**DECISIONS, DIRECTIVES:** In the event there are multiple property owners (husband and wife, partners etc) BROKER must take directives from ALL OWNERS OR may deal only with \_\_\_\_\_. If not designated, BROKER will need signatures and directives from ALL OWNERS.

**UNIT WAS BUILT PRIOR TO 1978: YES/NO**

**PROPERTY ADDRESS:** \_\_\_\_\_ **CITY:** \_\_\_\_\_ **STATE:** FL **ZIP:** 329

**EXCLUDED AMENITIES, PERSONAL PROPERTY OR PLACES/AREAS ON THE PREMISES:** Any appliances or items including but not limited to a Jacuzzi, hot tub, extra refrigerator, cameras, microwave, garbage disposal, dishwasher, solar system, irrigation system, grill, pool pump or any other amenities or items that the LANDLORD does not wish to be responsible for maintaining must be disclosed to BROKER by LANDLORD in writing or LANDLORD understands by Florida law that the LANDLORD will be responsible for repair, maintenance or replacement or all these items. Any excluded areas must be disclosed as well or, by Florida law, TENANT may use them. This includes but is not limited to areas such as shed(s), storage closet(s), garage, attics, crawl spaces, dock, other storage areas, or rooms. Any personal property left on the premises is left at the LANDLORD's sole risk. LANDLORD must clearly state what areas of the premises are not to be used by the TENANT or what items on the premises are not to be used by the TENANTS and are not to be the responsibility of the LANDLORD. Unless some thing or some area is excluded in the lease, by law, the TENANT is able to use that thing or area and the LANDLORD is responsible for maintaining, repairing and or replacing.

**TERM:** It is mutually agreed by and between the parties that this Management Agreement shall be binding upon the party's successors, entity changes, estate and assigns and shall remain in full force and effect until termination pursuant to the terms of this paragraph. If the premises are sold, OWNER agrees to notify Buyer of this Agreement prior to sale as Buyer will be bound to this agreement. The term shall begin on the \_\_\_\_\_ and will be in effect for the greater of one year or the lease duration and will automatically renew for successive year or lease duration period at the anniversary date so long as there has not been at least a thirty (30) day written notice prior to the next term given by either party to terminate.

**TERMINATION BY LANDLORD:** LANDLORD reserves the right to terminate this agreement with 30 days written notice to BROKER. Termination is effective when actually physically received by BROKER IN WRITING. In the event this agreement is terminated by LANDLORD within 6 months of this agreement being signed, the BROKER shall continue to receive the rental commission set forth until the expiration of the 30-day

notice period after the written notice has been received in writing from LANDLORD. All monies expended by BROKER shall be paid to BROKER prior to this cancellation and BROKER is authorized to withhold any sums owed to BROKER from monies held prior to the final disbursement to LANDLORD. In the event that BROKER has not procured a TENANT within 90 days of the property being fully available for rent, LANDLORD may terminate this Agreement at any time.

**TERMINATION BY BROKER:** BROKER reserves the right to terminate this agreement with 30 days written notice to LANDLORD at any time, or, immediately with written or verbal notice if in the opinion of BROKER'S legal counsel, LANDLORD'S actions or inactions violate the terms of this management agreement or are illegal, improper, jeopardize the safety or welfare of any TENANT(S) or other persons, interfere with this management agreement, code violations occur on the property, a foreclosure action is filed against the LANDLORD or LANDLORD is delinquent in the payment of any taxes, fees, assessment, fees, bills, fines or any other financial obligations related to the premises or the BROKER or LANDLORD is unresponsive or uncommunicative. BROKER may at its option continue to hold LANDLORD liable for any commissions due, fees due or monies owed BROKER if the TENANT(S) remain in the property after such termination by BROKER. If termination occurs, LANDLORD shall immediately hire a Property Manager or provide BROKER with a Florida bank account for BROKER to transfer any deposits held on behalf of the TENANT.

**DEPOSITS:** According to Florida law, deposit money and advanced rent must be held in a Florida Banking institution. If LANDLORD is holding these funds, LANDLORD shall comply with Florida law as to the manner in which the funds are held and will comply with the law pertaining to the disposition of the deposits when the Tenant vacates holding BROKER harmless for LANDLORD's failing to comply with Florida law and indemnifying BROKER if TENANT institutes any litigation regarding the deposits against BROKER.

**RENT AMOUNT:** BROKER will use their best efforts to lease or rent with the following terms:

**SECURITY DEPOSIT REQUIRED IN THE AMOUNT OF \$100 ABOVE RENTAL RATE**

**BASE RENT CHARGED SHALL BE NO LESS THAN \$\_\_\_\_\_ PER MONTH**  
*(Base rent should be based on market rents for comparable properties)*

**LAST MONTHS RENT MAY BE COLLECTED AT BROKERS DISCRETION**

Any deviation from these terms must be agreed upon by all parties in writing. LANDLORD agrees to hold BROKER harmless for any failure to secure TENANT(S) for the LANDLORD, any cancellation by the TENANT(S) and/or failure to collect any rents or monies due from the TENANT(S) for any reason. LANDLORD understands and agrees that a TENANT cannot be forced to pay anything. Any rent reduction must be approved in writing by LANDLORD.

**INSURANCE/FEES/TAXES/CHARGES:** LANDLORD shall pay direct any condominium/hoa maintenance fees, taxes, insurance, mortgages, assessments and other charges. BROKER IS NOT RESPONSIBLE FOR PAYING THESE SUMS ON BEHALF OF LANDLORD UNLESS THERE IS A WRITTEN AGREEMENT TO THE CONTRARY. LANDLORD agrees that they shall maintain public liability insurance coverage on the property at all times in an amount not less than \$100,000.00 per person and \$300,000.00 per occurrence and shall furnish BROKER with proof of insurance and a copy of the declaration page. LANDLORD MUST NOTIFY THE INSURANCE COMPANY THAT THE PREMISES IS BEING USED AS A RENTAL. LANDLORD agrees to and does hereby indemnify and hold harmless BROKER, it's employees, agents and

assigns, from any and all claims, suits, damages costs, losses and expenses arising from the management of the property and from any injury to persons and/or property occurring on or about the premises unless due to BROKERS negligence. LANDLORD agrees to indemnify BROKER for any damages suffered as a result of any lapse in or failure by LANDLORD to maintain insurance coverage. If TENANT is required to purchase "Renters Insurance" LANDLORD agrees and understands that TENANT may discontinue coverage without notice to BROKER and "Renters Insurance" is primarily for the TENANT'S personal property NOT the premises or injury to persons on the property or damage to LANDLORDS property. If the LANDLORD requires the TENANT to purchase renter insurance, LANDLORD must direct BROKER in writing PRIOR to the lease signing and must specify what type of Renter's Insurance is required. LANDLORD agrees to hold BROKER harmless for any damages suffered as a result of any lapse in or failure by TENANT to maintain insurance coverage.

**DOGS:** LANDLORD affirms that dogs \_\_\_\_ARE \_\_\_\_ ARE NOT covered by the LANDLORD'S liability insurance. LANDLORD is responsible for verifying this with their insurance agent. LANDLORD agrees and understands that Service Animals including Emotional Support Animals for persons with disabilities or medical needs are not considered pets and must be allowed. No pet fee, pet rent or pet deposit can be collected for a Service Animal or Emotional Support Animal. This is per Federal and State Law.

**PET RESTRICTIONS:** The LANDLORD shall specify any pet restrictions applicable to the property. Such restrictions include, but are not limited to, below:

- a. Number of Pets Allowed:\_\_\_\_\_
- b. Breed Restrictions:\_\_\_\_\_
- c. Size/Weight Limitations:\_\_\_\_\_
- d. Other:\_\_\_\_\_

In the absence of specific pet restrictions noted buy the LANDLORD, the BROKER reserves the right to allow pets at their discretion, the BROKER shall consider factors such as property suitability, potential liability, and details listed above.

## **PET DAMAGE GUARANTEE**

This Pet Damage Guarantee ("Guarantee") is offered by Bluefin Property Management ("Bluefin") under the following terms and conditions:

### **1. Eligibility**

- The Landlord's account with Bluefin must be in good standing with no violations of the terms outlined in the Residential Management Agreement ("Agreement").
- Termination of the Agreement will immediately terminate this Guarantee. Bluefin shall not be liable for any pet damage claims, whether arising before or after termination of the Agreement.
- The Guarantee applies only to residents procured by Bluefin and under a Bluefin-managed lease agreement with a start date of January 1, 2020, or later.

### **2. Claim Process**

- All fees or charges for pet damage will first be billed to the resident. Bluefin will make reasonable efforts to collect these charges from the resident.
- If Bluefin cannot recover the funds from the resident, Bluefin will reimburse the property owner

for verified pet damage expenses, up to the maximum payout limit specified below.

**3. Security Deposit Application**

- Charges for pet damage will first be deducted from the resident's security deposit.
- Bluefin will cover any remaining balance for pet damage exceeding the security deposit amount, up to the maximum payout limit stated in this Guarantee.
- Bluefin retains the right to pursue recovery from the resident for any amounts paid under this Guarantee and shall have first claim position on any recovered funds.

**4. Coverage Limits**

- The maximum payout by Bluefin per lease agreement for pet damage is \$1,000.
- Payments under this Guarantee will only be made after the resident has vacated the property and after completion of the security deposit disposition process.

**5. Exclusions**

- This Guarantee applies solely to animals explicitly approved by Bluefin and documented in the resident's lease agreement.
- The Guarantee does not apply to unapproved animals.
- Damage caused by service animals and emotional support animals, as defined under Fair Housing guidelines, is explicitly excluded from this Guarantee.

**6. Fees and Administration**

- Any pet administration fees collected from the resident will be retained by Bluefin as part of its administrative services.

**7. Additional Terms**

- This Guarantee is supplemental and does not replace the landlord's property insurance or any other applicable insurance policy. Bluefin is not responsible for damages exceeding the stated payout limit.
- Property owners are encouraged to maintain comprehensive property insurance to protect against risks not covered under this Guarantee.

By accepting this Pet Damage Guarantee, the property owner acknowledges and agrees to the terms and conditions outlined above.

**SMOKING:** BROKER shall place a No Smoking clause in the lease if BROKER is having the lease prepared. LANDLORD understands and agrees to hold BROKER, its agents, employees and assigns harmless from any damages caused by the TENANT violating this clause. **SMOKING IS NOT ALLOWED INSIDE ANY OF OUR MANAGED UNITS.**

**UTILITIES:** If allowed by law and unless otherwise agreed to by the parties, TENANT(S) are required to have telephone service, cable, electric service, water service and all other utilities in their own name. In any lease where the TENANT(S) shall have use of the LANDLORD's utilities and be responsible for all or part of the bill(s), LANDLORD shall pay the entire bill in a timely manner and forward copies to this office for reimbursement. Under no circumstances shall LANDLORD cause the termination of these services and LANDLORD agrees to indemnify BROKER for any damages or litigation fees/cost incurred by BROKER if LANDLORD improperly terminates a utility service. Florida law specifically prohibits the direct or indirect termination of utilities and utilities are defined broadly. BROKER will deduct bills to the extent of funds available and LANDLORD agrees that BROKER shall be in no way responsible for nonpayment of or theft of any utility service by TENANT(S). LANDLORD may be required to have water and electric service turned on if the premises are not occupied AND LANDLORD grants BROKER the authority to have such services turned on. This is to allow for proper showings, maintain the property and protect the pool if applicable. LANDLORD has agreed that it has disclosed in writing any issues regarding utilities including water quality problems.

LANDLORD affirms that the water is safe, usable and drinkable and unless otherwise agreed to in the lease agreement, LANDLORD shall provide and pay for any water treatment system that may be necessary. LANDLORD affirms that if there is a septic system, LANDLORD shall be fully responsible for the proper operation and usability of the septic system and has disclosed to BROKER any prior septic system failures or problems.

**ATTORNEYS FEES - LEASE DRAFTING:** In the State of Florida, a BROKER is not allowed by law to draft a lease, therefore, there will be an administrative charge to the LANDLORD of \$50.00 for preparation of the lease. The law firm preparing the lease deals primarily in Landlord/Tenant Law and is the Law Offices of Heist, Weisse & Wolk, PLLC 1 800 253 8428 info@evict.com. The charges to cover these attorney's fee(s) and administrative charge will be collected from the first monies received if BROKER does not currently have the funds from LANDLORD to pay this. The Law Offices of Heist, Weisse & Wolk, PLLC will be available to BROKER and LANDLORD at no charge for phone and email consultations in the event of disputes with the TENANT(S) or related issues and will provide a reduced price eviction if the Law Offices of Heist, Weisse & Wolk files an eviction for LANDLORD. If LANDLORD chooses to have another law firm prepare the lease, BROKER will send the necessary information over to that attorney upon request.

**CONDOMINIUM/HOMEOWNERS ASSOCIATIONS:** In "association" governed unit, the lease shall be subject to the Declaration pertaining thereto and the rules and regulations of the Association and Board of Directors thereunder and, further, the LANDLORD shall be responsible for providing BROKER with all current rules and regulations, and for payment of any recreation fees, liens, deposits, and/or other fees, fines levied by the association, or assessments and LANDLORD agrees to indemnify BROKER for payment of same. In the event the TENANT(S) fail to comply with the rules and regulations and the association or board levies fines or assessments against the LANDLORD, LANDLORD agrees that BROKER is in no way liable for the payment of any fees, fines, or assessments imposed by the HOA or Condo Association. BROKER will make its best efforts to legally force TENANT to comply with the Rules and Regulations. If a Condo Association or HOA requires approval of the TENANT and this approval is not granted or is delayed by the Association, BROKER shall not place the TENANT in the property. In the event LANDLORD receives any correspondence from an association regarding any problems with the TENANT or Rule or Regulation change, LANDLORD shall immediately forward such correspondence to BROKER and confirm receipt by BROKER.

**FURNISHINGS/WARRANTIES/KEYS/PERSONAL PROPERTY: :** The LANDLORD shall deliver a copy of the furnishings inventory if furnished or, in the alternate, pay the BROKER \$150+ (depends on size of property and amount of stuff to document) to provide same. (This fee is subject to change with notification by first class mail). It is LANDLORD's responsibility to keep the inventory current. LANDLORD is also to deliver copies to BROKER any Service Contracts or Warranties that exist. If no Warranties or Service Contracts are received at the time this agreement is executed, BROKER shall assume none exist. LANDLORD will provide 4 full sets of keys, two mail keys and at least one gate opener or garage door opener if applicable to the BROKER. In unfurnished units, LANDLORD will provide basic window treatments and their hardware or authorize BROKER to purchase and install same. Screens on all windows are required by Florida law and all windows must be operational. If TENANT demands screens or window repairs, LANDLORD agrees that BROKER is authorized to purchase screens and/or make window repairs or replacements at LANDLORD'S expense. LANDLORD understands that it is not advisable to leave any personal property on the premises and LANDLORD shall hold BROKER harmless for any loss or use of that personal property for any reason.

**NOTE: BROKER strongly discourages the purchase of a Home Warranty in conjunction with the normal management of the property. BROKER will NOT comply with any request to use a Home Warranty Company (such as American Home Shield, Old Republic Home Protection, or other companies) as part of**

**the maintenance and repair process.**

**LANDSCAPING:** Even if TENANT is responsible in the lease agreement for landscaping, LANDLORD understands and agrees that drought, pests and TENANT neglect is common and it is extremely difficult to expect the TENANT to maintain the landscaping as would the LANDLORD. LANDLORD is urged to have professional lawn/landscaping service and holds BROKER harmless for the TENANT'S failure to properly maintain the landscaping.

**WINDOWS/KEYS/ACCESS:** LANDLORD will provide window treatments and their hardware or authorize BROKER to purchase and install same. Window screens, in good repair with no tears/rips, are required by Florida law and all windows must be operational. LANDLORD affirms that BROKER is authorized to purchase screens and/or make window/screen repairs or replacements at LANDLORD'S expense. To minimize the exposure to liability and to provide a level of security for the property and the TENANT. BROKER is given the authority to Re-Key the outside access doors at the discretion of BROKER at LANDLORD'S expense. This is generally done with each new TENANT. LANDLORD is responsible for the cost of the re-key. LANDLORD will provide 4 full sets of keys, 2 mail keys and at least one gate opener or garage door opener if applicable to the BROKER. If keys are not provided at time of agreement signing, then they will be made on behalf of the owner for a service fee of \$25.00, which will be due immediately.

**INSTALLATION OF KEY BOX/LOCK BOX AND SELF SHOWING SYSTEMS:** BROKER, AGENTS, EMPLOYEES and ASSIGNS may utilize a Key Box/Self Showing product or system for the convenience and use of any BROKER, AGENTS, EMPLOYEES and ASSIGNS and prospective TENANTS to show and/or grant access of the property to prospective TENANTS, purchasers, inspectors, contractors, exterminators, appraisers or other necessary parties. LANDLORD agrees for himself, his heirs and assigns to hold harmless BROKER, AGENTS, EMPLOYEES and ASSIGNS, vendors, cooperating brokers and other agents for any and all claims, loss or liability arising from the use of said Key Box/Self Showing product or system. BROKER, AGENTS, EMPLOYEES and ASSIGNS may use an automated or electronic lockbox system, self-showing or other key system and physically give keys to allow prospective unaccompanied prospects to access the property for self-showings. LANDLORD shall hold BROKER, AGENTS, EMPLOYEES and ASSIGNS harmless for claims, damages, vandalism or theft arising by access and/or misuse of the key, self-showing system, failure of the prospect to relock the premises, copying of key(s) and/or by breaking and entering.

**VACANT UNITS:** Vacant units are increasingly subject to vandalism, squatters, theft and damage and loss to air conditioning compressors. BROKER shall check and/or show vacant units at least 2 times per month. If more frequent checking is requested, this must be negotiated separately between BROKER and LANDLORD and there may be additional charges. Under no circumstances will BROKER be held liable for any loss or damage to the vacant premises. LANDLORD is aware that often homeowner's insurance may not cover vacant properties and should consult their insurance agent.

**INTERNATIONAL LONG DISTANCE PHONE AND CERTIFIED MAIL:** LANDLORD shall not be charged for interstate or intrastate long distance calls, only international calls. If any mail is necessary to send certified to the TENANT, LANDLORD shall be charged for same.

**LEASE SIGNING:** BROKER or BROKERS AGENT IS GIVEN THE AUTHORITY TO SIGN ALL LEASE(S) and a Specific Power of Attorney is attached.

**CREDIT REPORTS:** Due to laws which affect disclosure of private and credit information, LANDLORD shall

not be provided with the TENANT'S credit report and/or application unless specifically authorized in writing by the TENANT(S) and the provider of the credit report.

**TENANT'S SECURITY DEPOSIT, DAMAGES, IDENTITY THEFT or MISSING ITEMS:** BROKER is not responsible for damages to the premises under any circumstance or for items missing, switched out, lost or damaged under any circumstances, including but not limited to, theft, vandalism or negligence of TENANT(S) or their guests. In the event TENANT(S) damage the premises or owe any monies to the LANDLORD, BROKER is given the EXCLUSIVE authority to determine in its professional judgment the amounts due, charge the TENANT(S) accordingly as per Florida Statutes 83.49 and/or settle with the TENANT(S). BROKER is given the power to make claims upon the security deposit on behalf of LANDLORD and BROKER shall not be held liable for any failure to make claim(s) on any damages which were not readily apparent to BROKER. LANDLORD understand and agrees that the Security Deposit belongs in full to the TENANT(S) unless a claim is made upon the Security Deposit AND BROKER is hereby granted to the sole authority to make claims as BROKER deems appropriate. LANDLORD shall not interfere with this process and shall accept BROKERS claim if any on the Security Deposit. BROKER is not responsible for identity theft or fraud by any TENANT and cannot guaranty the TENANT(S) will pay rent or money owed.

**LANDLORD HELD DEPOSIT:** If LANDLORD is holding the deposit, BROKER shall have no responsibility for making any claims on the deposits and LANDLORD shall be responsible for complying with Florida Statutes 83.49, the procedures, forms and time limits imposed. BROKER shall provide LANDLORD with a copy of Florida Statutes 83.49 upon request or LANDLORD may obtain a full copy of the Landlord/Tenant law for free by going to [www.evict.com](http://www.evict.com) If the disposition and/or disbursement of a LANDLORD held deposit results in litigation against BROKER, LANDLORD agrees to be liable for all attorney's fees, judgments and costs of any litigation that BROKER may incur. LANDLORD understands that deposits belong to the TENANT until such proper legal procedures are followed.

**POOLS:** LANDLORD shall maintain a professional licensed bonded pool service on the pool (if one exists) at LANDLORD'S expense. If the property is vacant or the lease requires the TENANT to maintain this service and the TENANT fails to do so, TENANT shall be in breach of the lease agreement and BROKER may hire a pool service or pool service at LANDLORD'S choosing to avoid damage to the pool. Fair Housing laws prohibit us from requiring a TENANT to sign any type of liability waiver or deny families with children to rent due to the pool. If you have a pool, we recommend that you raise your insurance coverage as the cost to raise it is minimal.

**HURRICANES, TROPICAL STORMS, FREEZES, ACTS OF GOD:** BROKER shall not be responsible to take any precautionary measures to avoid any damages from any acts of God including but not limited to floods, fires, tropical storms, hurricanes, tornados, sinkholes, unless agreed to in writing between BROKER and LANDLORD regardless of the presence of hurricane shutters or similar devices on the premises.

**BROKER'S AUTHORITY:** BROKER is granted by the LANDLORD the right to manage the property as the BROKER deems necessary, to conduct a background check on the TENANT(S), to screen and approve or disapprove prospective TENANT(S), to collect all rental and other funds that may be due to LANDLORD, to cooperate with other BROKER'S or assign or sell the management account as BROKER may see fit, to require releases from all parties in the event of a controversy before disbursing funds and to do all those things BROKER deems necessary for the efficient management of the property with the exception of authority or responsibilities expressly retained by LANDLORD in writing. If an applicant does not meet BROKER's rental criteria and BROKER feels that LANDLORD may wish to override BROKER'S judgment, LANDLORD may be



given the opportunity to approve applicant based upon the information that BROKER supplies LANDLORD. BROKER is given the Exclusive Right to deliver, on LANDLORD's behalf, any default notices to TENANT(S) as may be necessary. In order to minimize legal disputes and liability to both the LANDLORD and the BROKER, BROKER retains the SOLE AND EXCLUSIVE RIGHT to refund ANY deposits in full or part to an applicant or TENANT who has or has not signed a lease agreement upon the advice of BROKER'S legal counsel and LANDLORD agrees to hold BROKER harmless for same. THIS IS TO AVOID LITIGATION FOR THE LANDLORD AND THE BROKER.

Any legal notices or institution of eviction or damage proceedings against TENANT(S), through the courts or otherwise, must be taken by the LANDLORD individually or, with the permission of LANDLORD, BROKER shall hire an eviction attorney to perform the eviction. BROKER does not practice law. Costs and attorneys fees to evict TENANT(S) or otherwise will be paid by LANDLORD in advance and when due and LANDLORD agrees to hold BROKER harmless for same. In the event TENANT(S) vacate voluntarily or involuntarily owing rent monies due under the terms of the lease or any renewals, and, if these monies are collected in whole or part in the future, LANDLORD agrees that BROKER is entitled to a commission on any monies received in the percentage as set forth below and agrees to remit same to BROKER. BROKER is not a debt collector and shall be under no obligation to collect monies owed and/or file a civil suit against a TENANT for monies owed when TENANT vacates.

**MANAGEMENT SERVICES DO NOT INCLUDE:** Normal property management does not include monthly (or more frequent) property condition surveys, handling/storage of OWNER's personal property, handling of postal mail or parcels, bill pay, home inspections, representation at court hearings, depositions, homeowner meetings, providing on-site management, property sales, refinancing activities, preparing property for sale or refinancing; supervising and coordinating modernization, rehabilitation, storm preparation, fire or major damage restoration projects; obtaining income tax, accounting or legal advice; advising on proposed new construction, debt collection, counseling, or insurance related paperwork and estimates. If OWNER desires BROKER to perform services not included in normal property management or specified above, OWNER's account will be charged an hourly rate of \$55 or a percentage of the job, depending on what type of service is required.

**ADVERTISING:** BROKER uses many methods to advertise the property for rent and LANDLORD gives BROKER the authority to use all legal means of advertising at the choosing of BROKER at BROKER'S expense. In the event special advertising is desired by LANDLORD or necessary in the opinion of BROKER, LANDLORD may be presented with additional forms and means of advertising and if LANDLORD chooses, these methods can be used at LANDLORD'S expense. BROKER is not under any obligation to advertise the specific property being managed but may choose to do so.

**REPAIR ACCOUNT:** In order to maintain the Repair Account, LANDLORD will provide broker with \$500 and if this account falls below this amount, broker may replenish it from the rents held or received. In the event repairs are made and funds are not sufficient, BROKER shall withhold the amount disbursed from the next ensuing rent payment or from any rents received but not yet forwarded to LANDLORD. BROKER will arrange for all repairs, inspections, maintenance and cleanings, unless LANDLORD has notified BROKER in writing prior to the commencement of repairs to use someone else that LANDLORD has selected, and LANDLORD makes arrangements with the third party directly. LANDLORD agrees that they shall pay third party directly and shall indemnify and hold BROKER harmless for payment of same or for said vendor's failure to abide by state, local or federal law or in the event of pre-1978 properties, the failure of such vendor to not be certified under the Federal RRP Rules. At BROKER'S option, if there are not sufficient funds to make a



repair, BROKER can require payment by LANDLORD prior to making the repairs and shall hold BROKER harmless for any delay or failure to make a repair if the funds are not available.

**REPAIRS AND EMERGENCIES:** BROKER is given the right to spend at BROKER'S discretion and without the necessity of permission by OR notification to the LANDLORD, an amount not to exceed \$500 in any 30 day period during this agreement to purchase items, cleaning, make repairs, and pay for same out of LANDLORD's funds, and, if inadequate, LANDLORD shall be billed for the difference OR the funds may be retained from the rent payment held or received and not yet disbursed to LANDLORD. After the TENANT vacates and funds become available for use from the TENANT'S security deposit, BROKER is given the right to spend up to the full amount of the monies claimed from the TENANT'S security deposit PLUS the aforementioned amount to purchase items, for cleaning, to make repairs, pay for repairs, and, if inadequate, LANDLORD shall be billed for the difference. In case of emergency, i.e. air conditioning, heat, refrigerator, range, leaks, plumbing or any other repair the BROKER deems an emergency and or necessary in BROKER's sole judgment for the safety of the TENANT(S) or the welfare of the property, BROKER has authority to institute repairs, even if over the aforementioned limit and LANDLORD agrees to be responsible for the sums expended. BROKER is not required to hire vendors to institute emergency repairs if LANDLORD has not approved the emergency repair or provided the necessary funds but may do so at BROKERS discretion with LANDLORD holding BROKER harmless for and failure to do so.

**WARRANTIES AND HOME WARRANTIES:** LANDLORD shall notify BROKER in writing if there is any kind of home warranty/service contract in force and also if any items in or on the premises is covered by any warranty/service contract with warranty/service contract information and expiration date. LANDLORD is advised that home warranties specifically and warranties/service contracts in general can cause serious legal problems when they need to be used. LANDLORD is responsible for contacting the warranty/service contract provider when necessary to arrange needed service. LANDLORD agrees that in the event that a warranty/service contract or home warranty causes a delay or cannot repair or replace promptly, LANDLORD gives the BROKER the right to get the repair or replacement completed as per the REPAIRS and EMERGENCIES paragraph contained in this agreement. BROKER does not recommend that LANDLORD relies in any way on a home warranty. BROKER will not work with warranty/service contracts.

**SMART LOCKS, ELECTRONIC LOCKS, SMART THERMOSTATS, CAMERAS, OR OTHER WIFI, GSM OR OTHER ELECTRONIC DEVICES:** LANDLORD agrees that any smart locks, electronic locks, smart thermostats, cameras, or any other Wi-Fi, GSM, or other electronic devices installed at the property ("Technology Devices") are not be to accessed or controlled by the LANDLORD for the duration of the Agreement, ensuring TENANT privacy and autonomy. LANDLORD shall provide clear, written instructions for the operation of all Technology Devices. Such instructions must be comprehensive to allow tenants full utilization of the Technology Devices' features. All devices must be fully operational and usable by the tenant. If any device is not intended for tenant use, it must be either deactivated or removed from the property prior to tenant occupancy. If such devices are not removed from the premises by LANDLORD, BROKER shall have these items removed from the premises at LANDLORD'S expense. BROKER shall not be responsible for the storage or safekeeping of any of the removed items or return of the removed items to the LANDLORD unless otherwise agreed to in writing.

**MANAGEMENT FEES, OTHER FEES AND COMMISSIONS:** BROKER shall be entitled to a commission from the rent monies collected from the TENANT, or retained from the security deposit or last month's rent, if owed by the TENANT upon vacating, and shall retain any charges deemed "additional rent" or fees in the lease agreement including but not limited to renewal fees, month to month fees, application fees, a/c filter

charge fees, and fees collected per a Resident Benefit Package. BROKER is entitled to receive the full amount of any commission earned, as stipulated in the Agreement, prior to any rent reductions, tenant credits, concessions, or discounts provided by LANDLORD. All Late charges or fees owed by any TENANT(S) shall be collected at the sole discretion of the BROKER and BROKER shall retain any such charges, fees, aforementioned charges and late fees even though they may be defined as "additional rent" in the lease agreement which allows these sums to be placed on a Three Day Notice or other Notice to Pay Rent as given by law. BROKER may have a business relationship, ownership interest or other financial affiliation with vendors and suppliers of services or products to the TENANT and/or LANDLORD and may receive additional financial or other benefits from that relationship, ownership or affiliation. All fees or commissions are due to the BROKER whether BROKER procures TENANT or LANDLORD procures tenant unless otherwise agreed to in writing. If there are accumulated late charges at the end of the tenancy, BROKER may at its discretion retain these funds from the security deposit, first applying security deposit funds to damages or amounts due the LANDLORD and then applying accumulated late charges to the deposit and retaining same. Notwithstanding any concessions, discounts, or incentives provided to tenants or any other reductions in rent or fees for any reason, the commission payable to the Broker shall be calculated based on the full, unadjusted amount of the agreed commission as stipulated in this agreement, prior to any such reductions. The Broker is entitled to receive the full commission amount agreed upon, regardless of any subsequent adjustments or allowances made to the tenant.

**PROCUREMENT FEE:** The BROKER shall be entitled to a procurement fee of 50% of the first months rent, for procuring a qualified TENANT, which will be retained from the first month's rent collected. This compensation is for the sole purpose of leasing and tenant-placement efforts, which are not directly related to management of the property. The procurement fee is not collected if the lease term is 7 months or less.

**COOPERATION AND COMPENSATION TO OTHER BROKERS:** BROKER's office policy is to cooperate with all other brokers, except when not in OWNER's best interest. BROKER will offer compensation in the amount of 25% of one full month's rent, payable to a referring brokerage at the collection of the first month's rent. This compensation amount is included in the acquisition fee listed above. If OWNER objects to this compensation to other brokers, the property cannot be listed in the MLS.

**MANDATORY MINIMUM MONTHLY FEE:** If the TENANT fails to pay the rent, LANDLORD agrees to pay a minimum monthly management fee of \$99. This only applies to occupied units.

**MANAGEMENT COMMISSION:** On a lease term of 7 months or more, BROKER shall be entitled to a commission of 10% of rents or money paid by the TENANT or any party each month or in the event of a full or partial buy out of the lease by the TENANT, or a minimum of \$90.00 if property leases for less than \$900.00 per month. On a lease term of less than 7 months, the management fee is 15% of rents or money paid by the TENANT or any party each month or in the event of a full or partial buy out of the lease by the TENANT, or a minimum of \$99.00 if property leases for less than \$1,000.00 per month. If TENANT prepays rent in advance, such rent must be held in escrow and will be distributed to LANDLORD minus the commission and any money owed by LANDLORD each month when it becomes due.

**MANAGEMENT COMMISSION IN THE EVENT OF LANDLORD DEFAULT:** Unless otherwise agreed to in writing between LANDLORD and BROKER, in the event LANDLORD is in default in the payment of any mortgage, vendor bill, fee, taxes, assessments, insurance payment(s), HOA or CONDO Fees, dues or any other amount(s) due to a third party related to the premises or if the TENANT is served with a Notice of Lis Pendens

or any demand are made by a mortgage holder, servicer, HOA or Condo Association association, AND the property BROKER is continuing to manage the property the management commission shall immediately change to a commission of 15% of rents or money paid by the TENANT or any party each month or in the event of a full or partial buy out of the lease by the TENANT PLUS LANDLORD shall owe any additional fees as outlined in FORECLOSURE PROCEEDINGS, ASSIGNMENT OF RENTS paragraph below.

**LEASE RENEWAL FEE:** LANDLORD agrees to pay BROKER a LEASE RENEWAL FEE of \$150 each time the lease agreement is renewed with the TENANT or TENANTS or the lease is assigned by TENANT or TENANTS with LANDLORDS permission.

**MONTH TO MONTH or LEASE EXTENSION FEE:** In the event TENANT is permitted to remain as a month to month tenant or the lease is extended for a period after the expiration of a lease, BROKER may charge the TENANT a month to month or lease extension fee each month and retain said fee.

**ADMINISTRATIVE FEE:** There is a \$100 annual administrative fee that will be charged on the anniversary of the management agreement date starting with the initial signing.

**IN HOUSE MAINTENANCE:** BROKER has in house maintenance that will provide services for routine, turnover, and emergency maintenance as needed and when available. Labor billed at current hourly rate for Routine or After-Hours emergencies. Labor is billed in 15 minute increments after the first hour. Routine labor is billed at \$90.00 per hour plus parts. After-Hours rates are billed at \$150 per hour and are incurred after 5:00 pm on work days and on all holidays and weekends. \*\*Current rates are subject to change upon written notification. LANDLORD is not required to use our in house maintenance.

**VACANCIES, EXTENSIONS AND RENEWALS:** LANDLORD agrees to pay BROKER according to the above schedule if the property is vacant and during the TENANT(S) occupancy together with any renewals or extensions thereof or for any new lease or rental between the parties.

**SALE OF PROPERTY:** LANDLORD has the right to place the property on the market for sale, but the sale of the property will be subject to the terms of the lease agreement. The conditions for terminating this Agreement will apply. If a sale or exchange of the managed property is affected during the term of this agreement to the TENANT that was placed by the BROKER, BROKER shall be considered the procuring cause of such sale and BROKER shall be paid a commission of 3% of the gross sales price or valuation (whichever is higher) upon the close of the transaction. This provision for sales commission shall survive any termination of this agreement if property is sold to TENANT placed by BROKER. LANDLORD agrees to notify the Buyer of this Agreement prior to sale as Buyer will be bound to this agreement. If Buyer cancels this agreement at or prior to the closing of the sale of the property, BROKER will deduct remaining commissions, management fees, or other balances due to BROKER, from the balance due to be paid to LANDLORD.

**PROCEEDS AND DEPOSITS:** BROKER shall send LANDLORD the proceeds collected from the rental of the property minus the rental commission, fees and any costs and expenses provided for in this agreement when monies have cleared the BROKER's bank (usually 7 business days for local checks and 2 to 4 weeks, depending on locale, for out of state checks). Deposits are made to LANDLORD typically at the end of the second full week of the month, but no later than the 21<sup>st</sup> of each month. If BROKER does disburse money to LANDLORD before funds have cleared and/or if the funds paid to BROKER come back NSF, stop payment, ACH reversed, there is a credit card chargeback or funds are otherwise not available and BROKER has already disbursed funds to LANDLORD, LANDLORD agrees to immediately refund that amount paid to them to BROKER. All

further rent money received if any will be held by BROKER to replenish this if LANDLORD does not comply and if no funds are received LANDLORD will be liable to pay the money owed to BROKER immediately. BROKER may send LANDLORD proceeds by check, direct deposit or ACH and also may send all statements by email to LANDLORD. LANDLORD shall provide BROKER with all necessary information for ACH deposits. If BROKER has sent proceeds to LANDLORD and the TENANT'S payment is not honored, LANDLORD shall immediately refund such payment to BROKER upon demand. Any monies collected or received by BROKER will be held in BROKER's bank account(s) and interest, if any earned, and permitted by law to be retained by BROKER, shall be paid to BROKER for administrative services. Proceeds shall be made payable to the entity that owns the premises. Any deviation from this must be from the direction of a Certified Public Accountant. If the premises are owned by a husband and wife and one spouse dies during the term of this agreement, extensions or any renewals LANDLORD directs BROKER to remit proceeds to the surviving spouse. In the event a prospective Tenant places a good faith or holding deposit with BROKER and fails to take possession, said deposit shall be retained by BROKER. In the event TENANT(S) vacate voluntarily or involuntarily owing rent monies due under the terms of the lease or any renewals, and, if these monies are collected in whole or part in the future, LANDLORD agrees that BROKER is entitled to a commission on any monies received in the percentage as set forth below and agrees to remit same to BROKER.

**NOTICES:** Whenever any notice is required in this agreement or desire to communicate formally or legally by LANDLORD to BROKER, notice must be in writing and mailed certified return receipt requested to BROKERS address, and deemed delivered upon actual physical receipt thereof, not date of mailing. In certain instances BROKER may request communication by email, mail or fax and if so, such communication shall be binding and legally sufficient if receipt by BROKER is acknowledged in writing or my email. If communication is by email, it will not be valid unless BROKER has responded by email affirming that the communication was received.

**ENVIRONMENTAL HAZARDS/MOLD/BEDBUGS:** TENANT(S) are increasingly suing property OWNERS and BROKERS for environmental hazards including but not limited to mold, defective drywall, mildew, smoke odors, allergens and other hazards which may be present on the premises. OWNER affirms no such hazards are known by OWNER to be present on the premises at this time. OWNER agrees to indemnify BROKER in the event BROKER is sued by TENANT for any injuries suffered on the premises unless such injuries were due to BROKER' actions. In the event a TENANT complains of a pest issue, water quality issues, mold, bedbugs or any other environmental issue, LANDLORD agrees to pay for an inspection by a certified inspector to help defend LANDLORD and BROKER from claims made by the TENANT. Such inspection will not be performed unless the LANDLORD is notified first and authorizes the inspection.

**PRE-1978 PROPERTIES:** Federal EPA rules require BROKER to provide the TENANT with a Lead Based Paint Disclosure and a booklet PROTECT YOUR FAMILY FROM LEAD IN YOUR HOME. New laws beginning in 2011 require almost all workers on pre-1978 home to be certified under the Renovation Repair and Paint Rules. (RRP) Please do not use any friends, vendors, handymen ask us to use any persons that are not certified to make repairs on your home. LANDLORD grants BROKER permission to sign the Lead Based Paint Disclosure as agent for LANDLORD.

**LANDLORD CONTACT WITH TENANT(S):** LANDLORD agrees and understands that if LANDLORD or anyone connected to the LANDLORD has any contact with the TENANT(S) in person, by mail, email, phone, text, by property visits or otherwise, in the event of a legal dispute which results in litigation, the chances become extremely high that the LANDLORD will have to testify in person in court. BROKER requires that all contact with TENANT(S) be made by and through BROKER. LANDLORD agrees that contact with the

TENANT(S) during the tenancy by LANDLORD or anyone connected to the LANDLORD may be grounds for BROKER terminating this agreement and continuing to hold LANDLORD liable for all commissions due.

**COLLECTIONS and SMALL CLAIMS COURT CASES:** BROKER is not an attorney or licensed debt collector and shall not engage in any collection activity including but not limited to Small Claims Court cases or attempting to collect any debt owed by a TENANT. BROKER will place the account with a collection agency for monies that may be owed by TENANT after TENANT vacates or for prosecuting checks or money orders from TENANT that may be returned NSF, Closed Account or Stop Payment. BROKER will hire a collection agency or attorney of their choosing. Any institution of eviction or damage proceedings against TENANT(S), through the courts or otherwise, must be taken by the LANDLORD individually or, with the permission of LANDLORD, BROKER shall hire an eviction attorney to perform the eviction. Costs and Attorney's Fees to evict TENANT(S) or otherwise will be paid by LANDLORD in advance and when due and LANDLORD agrees to hold BROKER harmless for same. In the event that funds are collected by a collection agency for past due amounts owed by a tenant, BROKER will deduct the equivalent of our management fee, as stipulated in this agreement, from any amounts received from the collection agency. The remaining balance will then be deposited to the LANDLORD via the method previously agreed upon for disbursement. The LANDLORD acknowledges that collection efforts by a third-party agency may result in additional fees or reduced recovery amounts due to agency commissions, which will affect the net funds received. BROKER will not be held responsible for the collection agency's processes, timelines, or success rates. If BROKER and the LANDLORD are no longer engaged in a business relationship at the time funds are collected, BROKER will make a reasonable effort to contact the LANDLORD to deliver the remaining balance. These contact attempts will occur once every 30 days for a period of up to 90 days. Contact attempts will be made using the last known contact information provided by the LANDLORD. It is the LANDLORD's responsibility to ensure their contact information is kept current with BROKER. If, after 90 days, BROKER is unable to reach the LANDLORD or receive instructions regarding the disbursement, any undistributed funds will become the property of Bluefin Property Management. By signing this agreement, the LANDLORD acknowledges and agrees to these terms, including any potential reductions due to collection agency involvement and the retention of funds if the LANDLORD cannot be contacted within the specified time frame.

**COMMISSION and OTHER LEGAL DISPUTES:** In the event of any litigation between the LANDLORD and BROKER, the prevailing party shall be entitled to an award of all attorney's fees and costs and venue for all litigations shall be in the county where the BROKER's office is located. This county is currently BREVARD and can change. Both LANDLORD and BROKER waive any rights that they may have to a jury trial.

**FORECLOSURE PROCEEDINGS, ASSIGNMENT OF RENTS:** In the event the property becomes subject to liens and/or foreclosure proceedings and/or a condominium or homeowner's association or mortgagee exercises any right to an assignment of rent they may have or a receiver is appointed, LANDLORD agrees that BROKER shall comply with any court order and/or at BROKERS discretion disburse rent monies to the requesting party based on advice of BROKER'S legal counsel. If any of the aforementioned occurs, LANDLORD gives BROKER the full right and authority to disburse the security deposit or advance rent held by BROKER to any party including the TENANT even if the TENANT is still residing on the premises or owes rent. If BROKER continues to manage the property and the property becomes subject to liens and/or foreclosure proceedings and/or a condominium or homeowner's association or mortgagee exercises any right to an assignment of rent they may have or a receiver is appointed LANDLORD agrees to pay an additional fee to BROKER each month of 15% of the monthly rent.

**ELECTRONIC SIGNATURES/FAX:** THE PARTIES AGREE THAT THIS AGREEMENT MAY BE EXECUTED BY ELECTRONIC SIGNATURE OR BY FACSIMILE AND SUCH EXECUTION METHOD SHALL BE LEGALLY BINDING

**\*\*\*IMPORTANT FAIR HOUSING NOTICE \*\*\***

*IN COMPLIANCE WITH THE FEDERAL FAIR HOUSING LAWS AND ANY STATE OR LOCAL LAWS OR ORDINANCES, please do not ask or expect us to place any restrictions on your property based on a prospective TENANT'S or occupant's race, color, religion, handicap, sex, national origin, familial status, sexual orientation or service member status. FEDERAL, STATE AND/OR LOCAL LAWS prohibit us from placing any such restrictions on the properties we handle for rent or illegally discriminating in any way. BROKER and LANDLORD are not allowed to prevent TENANT(S) to have Service Animal(s), Emotional Support Animal(s) or any animal deemed needed for a TENANT(S) disability. BROKER and LANDLORD will not be permitted by law to collect any PET FEE or PET DEPOSIT for any animal(s) deemed medically necessary.*

**LANDLORD SIGNATURE** \_\_\_\_\_ **EXECUTED** \_\_\_\_\_

**LANDLORD SIGNATURE** \_\_\_\_\_ **EXECUTED** \_\_\_\_\_

\_\_\_\_\_ **MAILING ADDRESS OF LANDLORD(S)**

\_\_\_\_\_ **PHONE NUMBERS FOR LANDLORD(S)**

**I/We have received, read, and understand the Homeowners Handbook** \_\_\_\_\_

**BROKER:** \_\_\_\_\_

**BROKER OR AGENT OF BROKER**

**How did you hear about us?** \_\_\_\_\_